

Quality in Treatment & the UNODC/WHO International Standards for the Treatment of Drug Use Disorders



Anja Busse Programme Officer United Nations Office on Drug and Crime <u>anja.busse@un.org</u> International standards for the treatment of drug use disorders

REVISED EDITION INCORPORATING RESULTS OF FIELD-TESTING

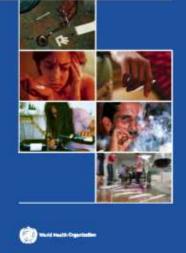
UNODC

World Health



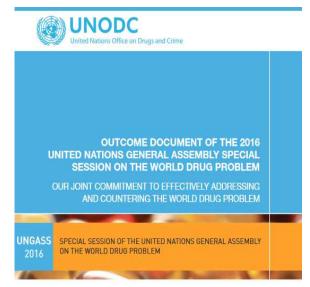
Drug use disorders are biopsychosocial health disorders





"Substance dependence is not a failure of will or of strength of character but a medical disorder that could affect any human being. Dependence is a chronic and relapsing disorder, often co-occurring with other physical and mental conditions"

(WHO, 2004)

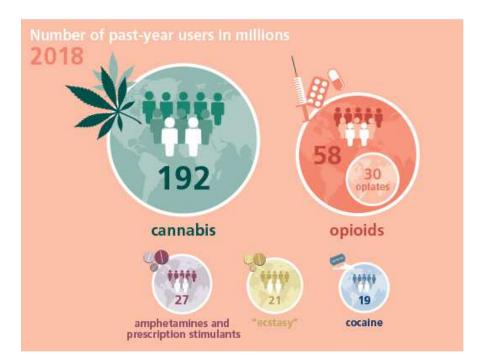


"We recognize drug dependence as a complex, multifactorial health disorder characterized by chronic and relapsing nature with social causes and consequences that can be prevented and treated ... "

(UNGASS, 2016)



Global situation – drug use and dependence



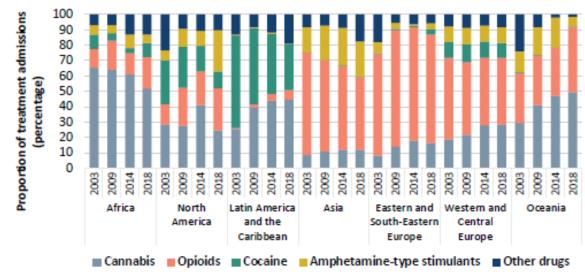
- About 269 million people
 worldwide (5.4 % of the global population aged 15-64 years)
 used drugs at least once during 2018 (1:19 persons)
- Some 35.6 million people who use drugs suffer from drug dependence (0.7% global prevalence)



Access to treatment remains limited and treatment demand changes over time

1:8 Access limited

FIG. 28 Trends in the primary drug of concern in drug treatment, by region and selected subregions, 2003, 2009, 2014 and 2018



Source: UNODC, responses to the annual report questionnaire.



 Many commonly used interventions (even if wellintentioned) do not follow scientific evidence: They are either ineffective or even harmful.



 Treatment should show evidence of symptom reduction, contribute measurably to physical, psychological and social functioning improvements and decrease the risk for negative health and social consequences from drug use. Patient outcomes are a key measure of quality.





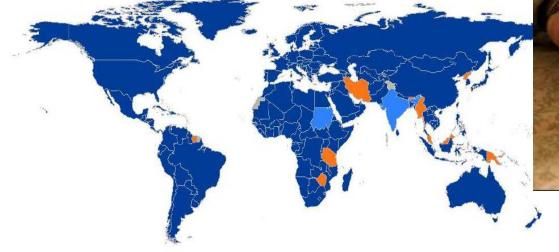


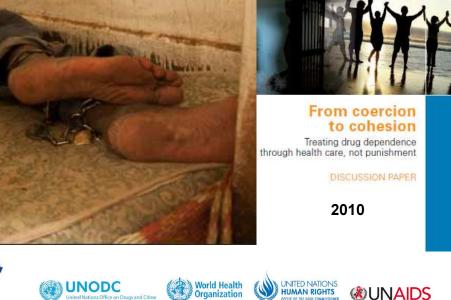
Human rights abuses in the name of "drug treatment" unacceptable



Convention against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment Last Updated: 29 September 2020







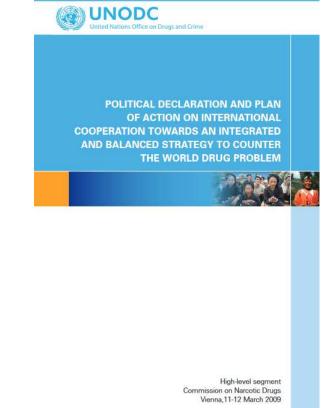
Country Status State Party (171)
Signatory (5)
No Action (22)

UNODC, WHO, UNAIDS AND OHCHR JOINT STATEMENT ON COVID-19 IN PRISONS AND OTHER CLOSED SETTINGS*



UN CND Request for health standards for demand reduction (2009)

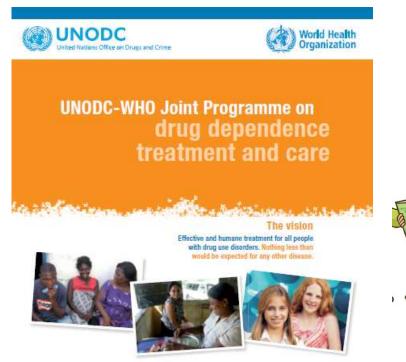
 Member States recognized that a lack of quality standards hinder the effective implementation of demand reduction measures based on scientific evidence, therefore <u>requesting the development</u> <u>and adoption of appropriate</u> <u>health-care standards</u>.



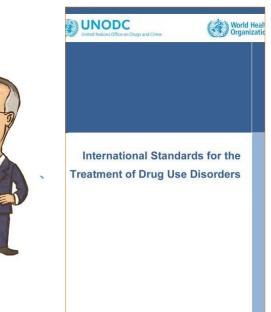


UNODC-WHO Programme on Drug Dependence Treatment and Care (since 2009)

Since 2009



2016 – Draft for Field Testing





CND Resolution 59/4 (March 2016)

Resolution 59/4

Development and dissemination of international standards for the treatment of drug use disorders

The Commission on Narcotic Drugs,

1. *Encourages* all Member States to consider expanding the coverage and improving the quality of drug treatment systems, interventions and policies based on scientific evidence, <u>using the scientific evidence-based</u> <u>international standards for the treatment of</u> <u>drug use disorders developed by the United</u> <u>Nations Office on Drugs and Crime and the</u> <u>World Health Organization</u>, as appropriate and in accordance with national legislation and the international drug control conventions;

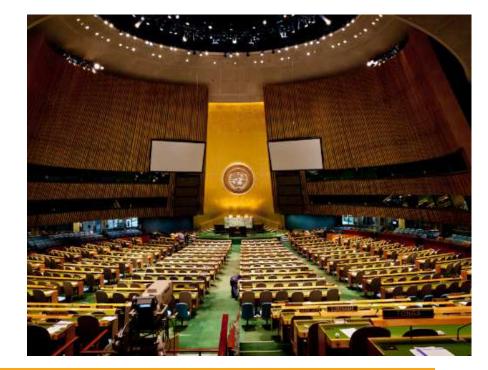


2. *Requests* the United Nations Office on Drugs and Crime, in collaboration with the World Health Organization and other relevant stakeholders, as appropriate, to <u>develop initiatives to support the</u> <u>dissemination of the international standards</u> for the treatment of drug use disorders;



UNGASS on Drugs (April 2016)

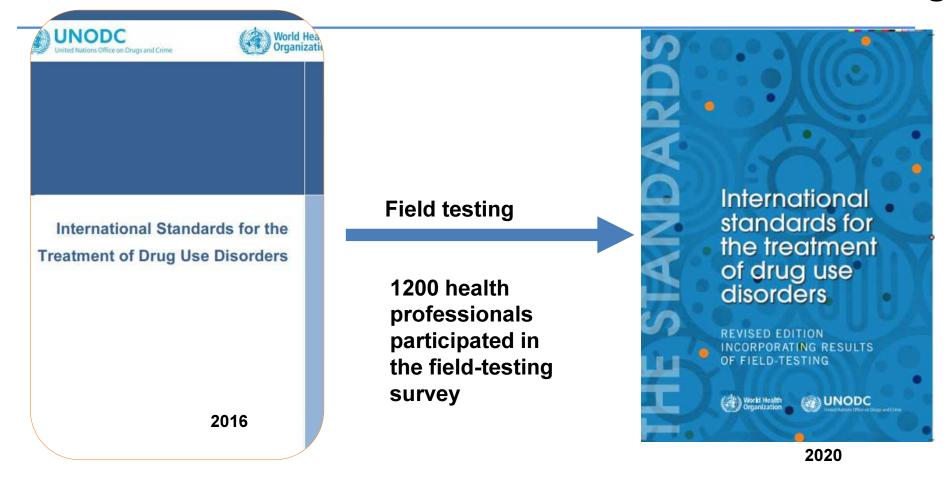
- Promote and implement the standards on the treatment of drug use disorders
- Provide guidance, assistance and training
- Develop standards and accreditation for services at the domestic level







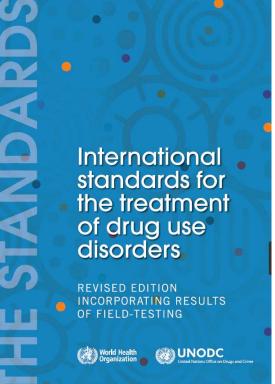
International Standards - Revision after field testing





International Standards for the Treatment of Drug Use Disorders (2020) - Aim

- The Standards aim to Assist, Support and Guide Member States in development and expansion of drug use disorder treatment services and systems which are evidence-based, effective and ethical
- Based on existing WHO/UNODC guidance

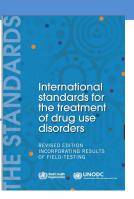


https://www.unodc.org/documents/drug-prevention-and-treatment/UNODC-WHO_International_Standards_Treatment_Drug_Use_Disorders_April_2020.pdf



Guided by 7 Principles

- 1. Treatment must be available, accessible, attractive, and appropriate
- 2. Ensuring ethical standards of care in treatment services
- 3. Promoting treatment of drug use disorders through effective **coordination between the criminal justice system and health and social services**
- **4.** Treatment should be based on **scientific evidence** and respond to **specific needs** of individuals with drug use disorders
- 5. Responding to the special treatment and care needs of population groups
- **6.** Ensuring good clinical **governance** of treatment services and programmes for drug use disorders
- **7.** Treatment services, policies and procedures should support an **integrated treatment approach**, and linkages to complementary services require constant **monitoring and evaluation**







Treatment settings, interventions and modalities

Community-based outreach	Screening, brief interventions and referral to treatment
Non-specialized settings	Evidence-based psychosocial interventions
V Specialized outpatient treatment	Evidence-based pharmacological interventions AND Overdose identification and management
Specialized short-term inpatient treatment	Treatment of co-occurring psychiatric and physical health conditions
Specialized long-term inpatient/residential treatment	Recovery management

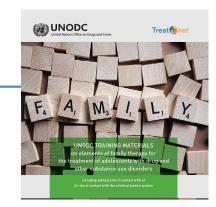
Populations with special treatment and care needs

Patterns of drug use: polysubstance use

UNODC

Inited Nations Office on Drugs and Crime

- Health needs: comorbid health conditions, disabilities
- Age: children/adolescents and elderly people
- Social care and support needs: homeless, socially marginalized, living in poverty, with limited education; people living in remote and rural areas, migrants
- Women and pregnant women, sexual minorities, sex workers, religious and ethnic minorities, indigenous populations and
- People in contact with the criminal justice system



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but cation and its interfaction and substance use and substance use and substance use disorders in pregnancy





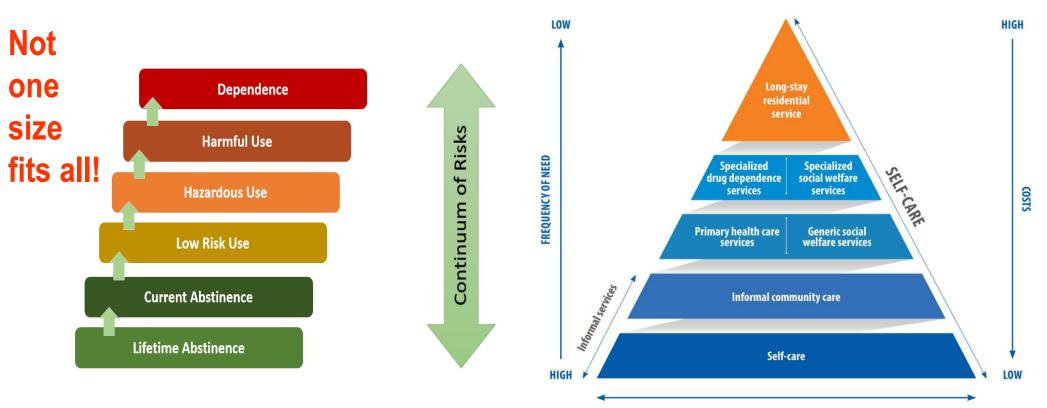
Treatment and care for people with drug use disorders in contact with the criminal justice system

Alternatives to Conviction or Punishment





Offer the most effective, least invasive and lowest cost drug treatment intervention *first*

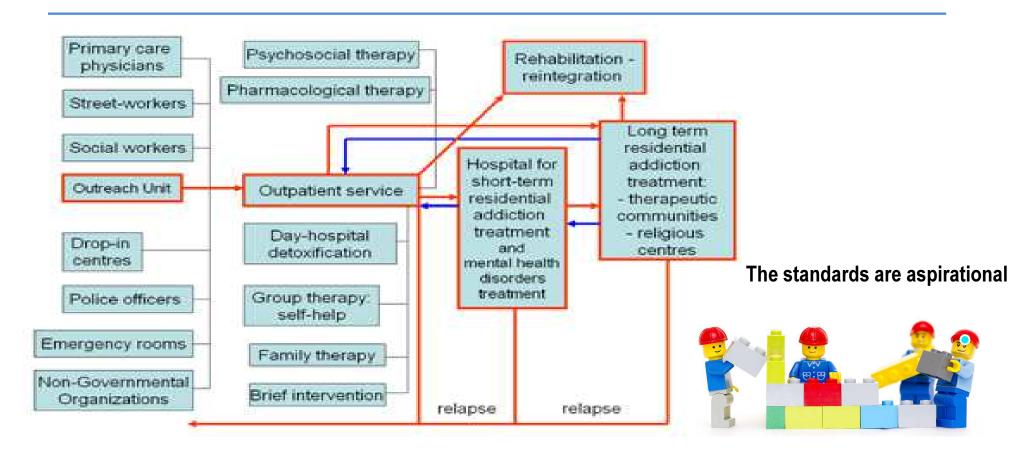


QUANTITY OF SERVICES NEEDED





A needs-based continuum of care





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Disseminating the Standards: Quality assessment and Quality Assurance (QA) with the International Standards for the Treatment of Drug Use Disorders

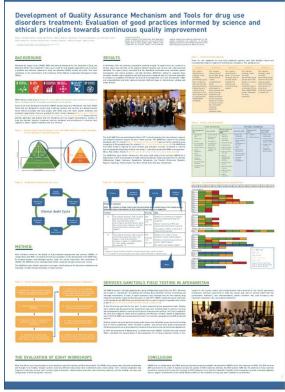






Development of UNODC QA tools

- International expert groups convened since between 2016 -2020
- Members reviewed and made recommendations on how to assess quality sections of International Standards
- Group reviewed national and international quality, audit and outcome monitoring systems, WHO and UNODC guidance and training etc.
 - → Developed 2 QA tools: systems and services
- \longrightarrow Noteverbale out to UN Member States to understand existing national QA mechanisms and institutions





QA for Treatment Systems and services

 Drug treatment system policies, planning & funding influences all service & patient outcomes.





From quality assessment to quality improvement and continuous assurance

- Support UN Member States in assessing treatment services against International Standards
- Build MS capacity to institutionalize QA cycles for drug treatment services
- Technical assistance for improvement of treatment services and systems
- Track quality improvement over time



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Mapping drug use disorder treatment resources

- UNODC-WHO Substance Use Disorder Treatment Facility Survey (2018)
- Possible as an online data collection tools
- Needs inputs from relevant treatment service providers in a city/region/country
- Available in 10 languages

C8a. On-site service availability (Public data)	Select	if available and speci	fy (multiple responses)			
Management of withdrawal (detoxification)						
Opioid agonist maintenance treatment (i.e. methadone or		Prescribing				
buprenorphine)		Di	spensing			
Brief psychosocial support (less than 2 weeks)						
Longer psychosocial support (more than 2 weeks)		If yes, specify the diff	erent forms of			
		psychosocial treatm	Number of surveyed u	inits by affiliatio	n and unit type	in
		 Cognitive behavior 	Serbia in 2016 (WHO	-UNODC facility	v survey, 2017)	
		 Motivational enha therapy 	0013101112020(11110		, surrey, 2017)	Di
		Contingency man	Outpatient service, ambulant			22
		Family therapy	service/clinic/polyclinic	3		
		Group counselling	Hospita	1	13	
		• 12 step facilitation	2000 M 000		10	
		 Individual counse 	Therapeutic community	y 4		
		Case management				
		 Internet/web-base 	Specialised social reintegration uni			
		Other (please spece)		8 oc		
On-site availability of naloxone and overdose management			Low-threshold uni	. 0		
services	_		Non-hospital-based			
Take-home-naloxone provision and training on overdose management			residential treatmen	t		
Employment/income generation support						
Educational/vocational training			governmental	Non-governmental and not-for-profit	Non-govern for profit (pr	
Housing/shelter support			governmental	(NGO)	for profit (pr	wate)
Low threshold services to street based substance users (e.g.				()		
outreach or drop-in services)						
Other services (please specify)						

C8a. On-site service availability

Select "available" if your facility offers the respective service and specify as appropriate.

2018



QA Services assessment

An adaptable and flexible QA system with core standards/criteria for all drug use disorder treatment services.



* Optional = as applicable



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Key quality statements/criteria

The service is well- managed	The service provides individualised, patient- centred treatment and care	The service provides timely access and ensures interventions are effective and evidence-based	The service promotes health, safety and human rights	
The service plans the delivery of its treatment	Patient assessments are comprehensive and involve patients	The service ensures timely access for its target groups	Patients are treated with respect and protected from abuse, malpractice, stigma and discrimination	Standard Criteria Criteria Criteria D E F G Core maagement C maagement C maagement C maagement CM2 C C C C C C C C C CM3 C C C C C C C C C CM3 C C C C C C C C C CM4 C C C C C C C C
The service operates within financial regulations and good practice	The service requests informed consent from patients before treatment	The service monitors and improves its outcomes and performance	Patients are fully informed about service policies, values and expectations	CM6 CM7 CM8 CM9 CM10 Core Care
The service manages its human resources to provide effective and caring treatment	All patients have a written treatment plan that is regularly reviewed and helps co-ordinate treatment and care	Interventions are evidence- based and underpinned by established protocols	The service promotes patient health, well-being and social functioning	CG1 CG2 CG3 CG3 CG4 CG5 Patients rights & responsibilities PRR1 Interventions
The service meets requirements for operating a drug use disorder treatment services	The service works in partnership with other services to meet patient needs		The service ensures the health and safety of patients and staff including minimising the spread of Infectious diseases	INT2 INT4 INT3 INT4 INT5 INT6 Setting specific INT6 Setting specific INT6 Setting specific INT6
The services has adequate facilities and equipment	The service meets the diverse needs of its patient group	Data from multiple	The service manages its medicines to ensure safety	Target specific TAR 100 TAR3 100 TAR4 100
Has a patient record system that facilitates treatment and care	Involves patients in service design and delivery	sources	The service has a formal complaints mechanism for patients if they are dissatisfied]
Has a quality assurance mechanism		5		200



UNODC Quality Assurance Countries

Full QA pilots Nigeria & Afghanistan

QA Trainings

Egypt, Indonesia, Kazakhstan, Kyrgyzstan, Lao PDR, Tajikistan, Turkmenistan, United Arab Emirates, Uzbekistan, and Vietnam

QA Training of Trainers Austria

2

OA Latin America & the Caribbean – ongoing Bolivia, Colombia, Cuba, Dominican Republic, Ecuador, El Salvador, Guatemala, Honduras, Mexico, Panama and Peru



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Additional QA tools under development

Quality Assurance mechanism for opioid Medication-Assisted Treatment services: Toolkit (V4) November 2020

56 criteria

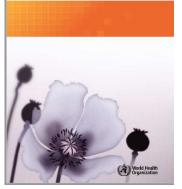


Int4Eiib. This criterion, average opioid agonist maintenance treatment (OAMT) dose, is thought to be a key indicator of quality. WHO recommended methadone doses in the range of 60mg-110mg daily are more effective and average buprenorphine doses should be at least 8mg a day rising to up to 32mg a day if patients are still illicit opioid drugs. When calculating mean doses, assessors should exclude patients in induction to OAMT or undergoing supervised withdrawal from OAMT. '*Guidelines for the Psychosocially Assisted Pharmacological Treatment of Opioid Dependence'* (WHO 2019). International standards for the treatment of drug use disorders

REVISED EDITION INCORPORATING RESULTS OF FIELD-TESTING

(UNODC

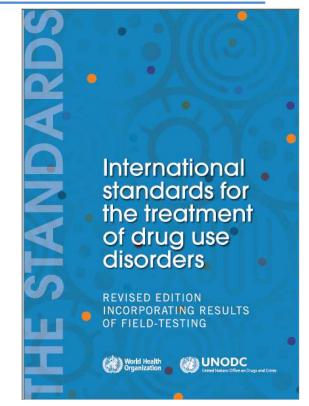
Guidelines for the Psychosocially Assisted Pharmacological Treatment of Opioid Dependence





Summary: The International Standards for the Treatment of drug use Disorders & the QA tools....

- developed by UNODC/WHO based on strong international policy mandate and based on existing guidance
- propose the settings and therapeutic interventions recommended for the various stages of evidence-based drug use disorder treatment along a continuum of care approach
- provide a public health framework for the development of a drug treatment system
- are accompanied by piloted dissemination tools (quality assurance) to be finalized
- UNODC and WHO stand ready to support UN Member States on improvement of treatment services and systems along with our mandates





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We have



- the science
- the tools
- the policy

Let's get to work! 😊



TIME TO ACT!

Pragmatic and concrete actions for prevention of non-medical use of controlled substances, treatment of drug use disorders, social protection and health care for people affected

UNGASS 2016 OUTCOME IMPLEMENTATION



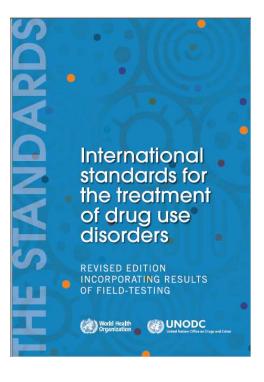
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Thanks for joining the network on quality in treatment





Thank you for your attention – over to my colleagues!



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https://www.unodc.org/unodc/en/drug-prevention-and-treatment/publications.html